



# Oadby & Wigston

## BOROUGH COUNCIL

Law & Democracy  
Democratic Services

### TO COUNCILLOR:

Mrs R H Adams  
N Alam  
L A Bentley  
G A Boulter (Chair)  
J W Boyce

Mrs L M Broadley  
F S Broadley (Vice-Chair)  
D M Carter  
Mrs H E Darling JP  
Mrs L Eaton JP

F S Ghattoraya  
Mrs S Z Haq  
K J Loydall  
Mrs S B Morris  
R E R Morris

I summon you to attend the following meeting for the transaction of the business in the agenda below.

**Meeting:** Service Delivery Committee  
**Date and Time:** Tuesday, 14 June 2022, 7.00 pm  
**Venue:** Council Offices, Bushloe House, Station Road, Wigston, Leicestershire, LE18 2DR  
**Contact:** Democratic Services  
**t:** (0116) 257 2775  
**e:** democratic.services@oadby-wigston.gov.uk

Yours faithfully

Council Offices  
Wigston  
06 June 2022

**Mrs Anne E Court**  
Chief Executive



**Meeting ID:** 2231



It has cost **£5.61** to print, package and post this single agenda pack for this meeting.  
A full cost breakdown for all agenda packs for this meeting is provided further down.

### ITEM NO.

### AGENDA

### PAGE NO'S

#### Live Stream of Meeting | Instructions

**This meeting will be live streamed.**

#### Press & Public Access:

#### YouTube Live Stream

A direct link to the live stream of the meeting's proceedings on the Council's YouTube Channel is below.

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OadbyWigstonBC



@Oadby\_Wigston

<https://youtu.be/8kFvC1R4u48>

**1. Apologies for Absence**

To receive apologies for absence from Members to determine the quorum of the meeting in accordance with Rule 7 of Part 4 of the Constitution.

**2. Appointment of Substitutes**

To appoint substitute Members in accordance with Rule 26 of Part 4 of the Constitution and the Substitution Procedure Rules.

**3. Declarations of Interest**

Members are reminded that any declaration of interest should be made having regard to the Members' Code of Conduct. In particular, Members must make clear the nature of the interest and whether it is 'pecuniary' or 'non-pecuniary'.

**4. Minutes of the Previous Meeting**

**4 - 6**

To read, confirm and sign the minutes of the previous meeting in accordance with Rule 19 of Part 4 of the Constitution.

**5. Action List Arising from the Previous Meeting**

**7 - 10**

To read, confirm and note the Action List arising from the previous meeting.

**6. Petitions and Deputations**

To receive any Petitions and, or, Deputations in accordance with Rule(s) 11 and 12 of Part 4 of the Constitution and the Petitions Procedure Rules respectively.

**7. Council Performance Update (Q4 2021/22)**

**11 - 56**

Report of of the Strategic Director (Former Head of Customer Service & Transformation)

**8. Adoption of New Style of Council Performance Update Report (Verbal Update/Presentation)**

Verbal Update / Presentation of the Strategic Director (Former Head of Customer Service & Transformation)

**9. Installation of New Litter Bins and Litter Collection Programme**

**57 - 62**

Report of the Assistant Corporate Asset Manager

**You can access all available public meeting documents and audio-visual live streams and recordings electronically on:**



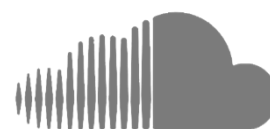
Our website **oadby-wigston.gov.uk** under 'Your Council' and 'Meeting Dates, Agendas & Minutes'



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Our **YouTube** Channel available at **bit.ly/3vji3FY** or smart device with the '**YouTube**' app.



Our audio platform **soundcloud.com/oadbywigstonbc** or smart device with the '**SoundCloud**' app



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<b>Postage</b> (1st class, large, 500g)	£2.24	£20.16
<b>Officer time</b> (Pro rata hourly rate, 1.5 hours)	n/a	£15.47
<b>Total cost(s)</b>	<b>£5.61</b>	<b>£65.96</b>

Please contact Democratic Services to discuss the more cost-effective and environmentally-friendly options available for receiving this agenda pack, including any IT and/or training requirements.